

Boulder, Colorado 80304

February 3, 2009

Mountain Valley Home Health Care
315 South Boulder Road, Suite 110
Louisville, CO 80027

RE: Debbie MacArthur, RN

Dear Mr. Contos:

I am writing a letter of commendation for one of your employees, Debbie MacArthur. I have found her to be an excellent nurse, a woman possessing many of the qualities idealized in nursing. Debbie has been thoroughly knowledgeable on any health care concerns I have had. When I was anxious, she was encouraging. When I needed answers about my surgery and recovery, Debbie provided good patient education.

My physician's office was supposed to call me with information on adjusting my Coumadin dosing. After each test, Debbie phoned me to make sure I had received a call about the medicine. She safeguarded my health in that manner and I feel safe and very well taken care of.

Additionally, I have found Debbie to be compassionate, honest, and warm. Anyone having home health care needs would be blessed by having a nurse like her.

I would like to make a recommendation: Clone Debbie. If that is not possible, give her a pat on the back, a raise, or a trip to Tahiti. Keep and commend this woman of high caliber because a genuine nurse is a treasure. If I have further home health care needs, I will want to deal with Mountain Valley because Debbie works for you.

Sincerely,